



Your Health Care Flexible Spending Account is a helpful resource that allows you to be reimbursed for eligible medical, dental, and vision expenses that are not completely covered by your health plans. You may be reimbursed for eligible expenses incurred by you, your spouse, and your eligible dependents. Reimbursements will be made from the plan year in which services occur.

Based on your annual election, pre-tax contributions will be deducted from your paycheck each pay period. While your contributions are made in fixed increments, your full annual election will be available to you at the beginning of the year. You must use your election by the end of the plan year. Any funds that remain unused at the end of the plan year will be forfeited.*

*Under the IRS Carryover Provision, you may be allowed to carryover up to \$500 remaining in your Health Care or Limited Purpose FSA to the next plan year. Any funds in excess of \$500 will be forfeited to the plan after the runout period. Please check with your Human Resource Department to learn if this is offered through your employer.

Your Dependent Care FSA can be used for non-medical daycare for your children under 13 years of age or for any individual you may claim on your federal tax return that is incapable of self care. You (and your spouse, if married) must be working, looking for work, or attending school full time to claim expenses under a DCFSA.

Submitting Online Claims

Incurred expenses can be submitted online from your desktop or mobile device.

Log into www.myfsaexpress.com

- 1. Follow the prompted instructions to enter your User ID and Password
- 2. On the welcome page, click on View My Account link
- 3. Once inside the participant portal, under My Account, click on the Claims link located on the left side navigation pane
- 4. On the request reimbursement page fill in all required fields and click next
- 5. Attach any/all documentation necessary
- Click on the highlighted box to certify, then click Submit

Please ensure that all documentation is clearly legible and sufficient. Illegible or insufficient documentation may delay your reimbursement.

For Dependent Care claims, you *must* submit the Tax Identification Number for each service provider.

Looking for additional claim forms?

Visit www.myfsaexpress.com and select FSA

Reimbursement Request from the drop-down menu.



QUICK REFERENCE GUIDE



1700 E. Golf Road, Suite 600 Schaumburg, IL 60173 P: (877) 837-5017 claims@mybenefitexpress.com

The contents of this document are not meant to be legal advice. The eligibility list within is not definitive or exhaustive, may be subject to further restriction, and is subject to change without notice. Any questions regarding reimbursable expenses should be forwarded to a tax consultant.

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Direct Deposit 3-Step Process

Get your reimbursement even faster by submitting your request online!

- 1. Log-in to access your account at www.myfsaexpress.com
- 2. Under the Get Reimbursed Faster section, click "ADD"
- 3. Complete the prompted fields and click "Save".



Eligible Medical Expenses

- Acupuncture
- Ambulance Fees
- Breast Pumps & Supplies
- · Child Birth Classes
- Chiropractic Services
- Coinsurance & **Deductibles**
- Counseling
- Diagnostic Services
- Fertility Treatments
- Guide Dogs

Did you know?

is required).

Hearing Aids & Exams

- Heart Defibrillators Hospital & **Laboratory Services**
- Nursing Services
- Prescription Medication
- Physical Therapy
- Psychotherapy
- Prosthetics
- Substance Abuse Treatment
- Surgical Procedures
- Ultrasounds & X-Rays
- · Walkers & Wheelchairs

Potentially Eligible Medical Expenses

- Cosmetic Procedures
- Gym Memberships
- Massage Therapy
- Non-prescription Medication
- Nutritional Supplements
- Vitamins
- Weight Loss Programs

Eligible Dental Expenses

- Crowns
- Dentures
- Implants
- Orthodontics

- Root Canals
- · Routine Cleanings
- Tooth Extraction

In response to COVID-19, a new federal law expands how you can use your health savings account (HSA) or flexible spending account (FSA). You can now use these accounts to purchase over-the-counter (OTC) drugs and medicines, without a prescription, as well as menstrual care products.

These changes are effective for purchases made after January 1, 2020. This means if you previously purchased OTC medicines or menstrual care products after January 1, 2020, you can submit a request for reimbursement, along with your itemized receipt.

A comprehensive list of eligible expenses can be found at https://bit.ly/fsa store be.

You may use your benefitexpress card to purchase the newly eligible OTC medicines and menstrual products. You also have the option to pay with your personal funds, save your receipt, and submit a reimbursement request.

Eligible Vision Expenses

- Contact Lenses
- Eve Exams
- · Eye Surgery
- Eyeglasses

- Prescription Sunglasses
- Vision Shaping **Programs**

Ineligible Medical Expenses, Even with Prescription

- Adoption Fees (nonmedical in nature)
- Baby Formula
- Clothing
- Concierge Services
- Dental Enamel Micro-Abrasion
- Household Assistants
- Insurance Premiums
- Marriage Counseling

- Medical Alert **Programs**
- Personal Use Items (e.g. Toothbrushes)
- Pre-payment for Services
- Savings Clubs
- Vacations
- Warranties

Eligible Dependent Care Expenses

- Au Pairs and **Babysitters**
- Before and After School Care
- Day Camps

- · Day Care Centers and **Nursery Schools**
- Elder Care
- Nursery Schools

Ineligible Dependent Care Expenses

- Boarding School **Tuition**
- Field Trip Fees
- Food
- Late Pick-up Fees
- Overnight or **Residential Camps**
- Pre-payment for Services
- Private School Tuition
- Transportation to and from the Place of Care
- · Weekend and "Nightout" Babysitters

For a complete list, please visit www.IRS.gov

Eligible Over-the-Counter Items

Your Health Care Flexible Spending Account

can also be used to reimburse you for parking

and bus and taxi fares (proper substantiation

and transportation costs related to your medical

expenses! This includes parking fees, gas mileage,

- Blood Pressure Monitors & Diabetic Supplies
- Contact Lens Solution & Reading Glasses
- Family Planning Items & Pregnancy Tests

· Hydrogen Peroxide & Rubbing Alcohol

- First Aid Kits, Joint Supports, Wraps, & Bandages
- Sunscreen, SPF 15 or Higher